

Amendments to the Specification:

Please replace paragraph beginning on page 6, line 7, with the following amended paragraph:

It will be appreciated that scheduling system 200 may be implemented using various computer systems and software techniques that are well-known to those of ordinary skill in the art. A more detailed description of a system in which the scheduling system 200 may be implemented is provided in co-pending U.S. Patent Application \_\_\_\_\_, Application No. 09/824,852, entitled ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES, filed on April 2, 2001, to Jacobs *et al.*, which is incorporated herein by reference.